

**For matters pertaining to the set up of an OKTA account please contact the State Service Help Desk at 515-281-5703 or 800-532-1174**

**All other matters please contact the appropriate agency.**

**Contractor Registration 515-242-5871**

**Elevator 515-725-5608**

**Service Hours:**

The core service hours for the Office of the State Service Help Desk are from 7:00 am to 5:00 pm Monday through Friday (excluding state holidays).

All other agencies hours are from 8:00 am to 4:30 pm Monday through Friday (excluding state holidays).